

Terms and conditions – Soilzarie Coach House – 2010

Contact

The conditions of the contract made between you the client and Cecilia & Alex Airley. A contract is entered into when you confirm your booking. This contract confers on you the right to occupy the accommodation for a holiday only, and is governed by the terms of section 12, (schedule 4 – paragraph 8) of the Housing (Scotland) Act 1988 and is not an assured tenancy.

Acceptance of Conditions

By making a booking you accept these conditions on behalf of all the members of the party. You also accept responsibility for paying for the account for the whole stay. The client must personally stay at the accommodation throughout the holiday. He/she is solely responsible for the whole party. Assignees and sub-tenants are prohibited.

Booking and Deposit

All bookings are subject to availability. Initial enquiry can be made by email; confirmed bookings are to be made by email or telephone. Please book through our email address or if you prefer by telephone, please contact Cecilia or Alex on +(44) 01250 881 720 or +(44) 078 678 02649 or +(44) 077 954 12304. A receipt will be sent once the deposit has been cleared.

A deposit of 25% of the rental fee is payable if the booking is made more than one month before the commencement of the rental. This is a non-refundable deposit. The balance of the rental is due one month before the arrival date, and shall be constructed as a cancellation of the contract by the client if not paid. We will email you with a reminder For bookings made less than one month before the commencement of the rental, the total rental fee is payable on booking. Payment can only be accepted by cheque if it is denominated in sterling (UK pounds), or by direct bank transfer to a nominated account, details of which will be given to the client on booking, payment may also be made by PayPal. Cheque payments shall be made payable to A & C Airley.

Cancellations

Must be made direct to A or C Airley, and then confirmed by email. The charge for cancelling your booking will vary depending on how much notice is given. The deposit is non-refundable. Cancellation: 21 days before arrival 50% of total rental retained – 14 days before arrival 75% of total rental retained and 7 days before arrival – 100% retained.

Accordingly, it is important that cancellations are intimated by telephone followed by immediate written confirmation this can be done by email. FOR THIS REASON WE STRONGLY RECOMMEND, THAT YOU TAKE OUT HOLIDAY INSURANCE to cover such an eventuality.

Booking from Overseas

Overseas visitors are most welcome and because of the difficulties distance can impose on deposit and balance payments these will be requested by bank transfer details of nominated account details will be given on booking. Any bank charges incurred will be payable by the client.

Smoking and Candles

All our properties are strictly NON-Smoking and clients are requested to honour this ruling. Candles also are not permitted due to fire safety regulations.

Pets

One well behaved dog is welcome. Dogs must not be left unattended. As we are surrounded by farmland it is essential that dogs are kept under control at all times.

Linens

The Coach House is supplied with pillows, feather and down duvets and bed linens. All bath towels etc, dishtowels and kitchen towels are also provided. Cot bedding however is available on request, however most guests prefer to bring their own.

Heating & Electricity

Heating / Electricity / Logs are included in the price of your holiday and guests are asked not to abuse this facility – when not in the property it would be appreciated if all appliances lights etc: be switched off and all heating used only as required.

Cleaning

The Coach House is cleaned thoroughly between each let. However, as only a limited period of time is available to clean the property, it is a condition of your let that you leave the property and its contents as you find it, clean and tidy.

Breakages & Damage

An inventory of contents will be supplied. Please inform of any breakages or damage immediately as these may be chargeable.

Right of Entry

We reserve the right of access to the Coach House at any reasonable time during your stay to carry out any necessary repairs and maintenance.

Children

Guests must accept responsibility for the safety of their children at all times.

Access to the Coach House & Parking

Access to the Coach House is 4pm on the day of arrival. The property must be vacated by 10am on the day of departure. Parking spaces for the Coach House are designated.

General

1. The guest shall not sub-let the property or any part thereof.

2. The number of people occupying the property **shall not exceed the number booked.**

3. The guest binds and obliges him/herself to vacate the property without demand at the termination of the period of hire.

4. Cecilia & Alex Airley, their agent or employees, accept no responsibility for loss, injury or damage to any member of the guest's party or their property, arising in any manner out of the let of the property, however caused.

5. Cecilia & Alex Airley reserve the right to cancel your stay immediately in respect of any individual or party with whom that individual has reserved a holiday if they consider that individual's behaviour is unacceptable, and the hirer shall undertake to prevent any member(s) of his/her party from causing a nuisance or disturbance.